

DYNAMIC LANGUAGE

TOP 100 GLOBAL LANGUAGE SOLUTIONS INTEGRATOR |
Providing Translation, Interpreting, Localization, Voiceover,
Accessibility and Transcription services since 1985

Premier government language partner delivering mission-critical translation, interpretation, and localization services. Certified to **four ISO standards** with **40 years serving state agencies**. Trusted by WA & OR state governments since 2004.

200+
Languages

40%
Public Sector
Revenue

99%
On-Time Delivery

Trusted by top industry leaders



Government Contract Performance

State of Washington (2004-Present)

4,500+ weekly requests | 99% on-time delivery
Multi-agency support across 30+ departments

State of Oregon (2004-Present)

RFP support, policy translation, public communications
Emergency response language services

Healthcare Agencies:

Health departments, hospitals, public health

Social Services:

Department of Child Services, human services, aging support

Education:

School districts, universities, community colleges

Legal/Justice:

Attorney General, courts, corrections

Administrative:

Revenue, enterprise services, education

Government-Specific Capabilities

Document Services

- Vital records & certificates translation
- Legislative & regulatory documentation
- Emergency communications

Interpretation Services

- Court-certified interpreters
- 24/7 telephonic interpretation
- Video remote interpretation (VRI)
- Over The Phone Interpreting (OPI)

Accessibility Solutions

- Section 508 compliant localization
- Multilingual website accessibility
- ADA-compliant document formatting

AI-Powered Services

- Machine translation post-editing for high-volume content
- Automated workflow for emergency alerts
- AI-enhanced quality assurance for regulatory compliance

World-Class Service Rating

NET PROMOTER SCORE

70

(Industry Average: 30-40)

Key Differentiators

- **MBE Certified** minority-owned business
- **HIPAA & GDPR** compliant systems
- **Dedicated government team** with clearance experience
- **24/7 emergency** language support
- **GSA Schedule** holder (pending)

Certifications & Compliance

ISO 9001:2015 Quality Management

ISO 17100:2015 Translation Services

ISO 17100:2015 Translation Services

ISO 18587:2017 Machine Translation

NAICS Codes: 541930 | **CAGE:** 7FMR3 | **UEI:** FEGXK9LSKSH9

INNOVATION | RESPONSIVENESS | ACCOUNTABILITY | PROFESSIONALISM | EFFORT



CONTACT INFORMATION

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